

Evening Outreach Caddy Volunteer: Role Description

The purpose of this volunteer role is to contact women where they are working on the streets involved in street prostitution with the aim of establishing trust and building long term relationships through which help and support can be offered.

Main tasks

- As part of a team of three, drive (or be driven) around the area where women are working in order to establish contact and develop warm and trusting relationships with the women who use Joanna's services.
- Engage women in friendly supportive conversation offering appropriate emotional help and support and encourage women to engage with the daytime team.
 - Pass on by text to the daytime team any phone numbers given.
 - Participate in creating a welcoming environment on the vehicle showing hospitality to all women who approach.
 - Take turns in preparing sandwiches hot drinks etc for outreach.
 - Offer hot drinks, snacks, condoms and rape alarms.
 - Take Ugly Mugs Report from women who have had an unpleasant or risky experience.
 - Contribute to the smooth running of the evening outreach assisting with the domestic duties required to ensure the vehicle remains a safe, clean welcoming environment.
 - Contribute to necessary record keeping and data collection as asked and adhere to policy on sending in reports.
 - To adhere to agreed risk management and health and safety guidelines.
 - To take appropriate action in the event of emergencies, ensuring that the Project Manager is informed promptly.
- To accept regular support from the Volunteer Coordinator.
 - Take appropriate action regarding any safeguarding issues identified in line with Joanna's policies and procedures.

- To promote equality of all individuals in line with Joanna's Equal Opportunities Policy.
 - To maintain confidentiality at all times, in accordance with the agreed policy.
 - To carry out your voluntary duties within Joanna Project's policies, procedures and guidelines for good practice.
- To carry out your voluntary duties in a manner consistent with the aims and ethos of the Joanna Project and to uphold its values.

Personal Qualities & Skills

An appreciation and understanding of the distinctive nature of Joanna Project's Christian ethos and a genuine willingness to respect it and uphold it is essential.

- Female (exemption under section 7.2e of the Sex Discrimination Act 1975)
- Must be reliable and punctual.
- Must be comfortable with others praying at beginning and end of outreach.
- Able to commit to going out once a fortnight and once agreed suitable dates able to prioritise this commitment over others.
- Able to make your own way to starting point in Holbeck or if a lift is required be willing to make your own way to a central pick up point.
- Has a passion to work with vulnerable women.
- Good listening and interpersonal skills.
- Mature, reliable, tolerant.
- Persistent, persevering and determined, with an optimistic outlook.
- Must have a non-judgemental attitude.
- Able to get on with others and is a team player.
- Has integrity.
- Creative and flexible in approach.
- Has good common sense.
- Ability to deal positively with conflict and distress.
- Maintain a friendly, open flexible relationship with women using our services whilst having a clear sense of appropriate personal boundaries.
- Can regularly access own emails.
- Involvement in and support from a local church or Christian community an advantage.

- If previously been dependent on substances, must have been drug/alcohol free for at least 1 year.
- Have adequately debriefed any of own experiences that may be similar to those the women face in order to be able to focus on their experiences rather than sharing your own.
- Must attend appropriate training.

Charity Number: 1138640 Company Number: 7137729